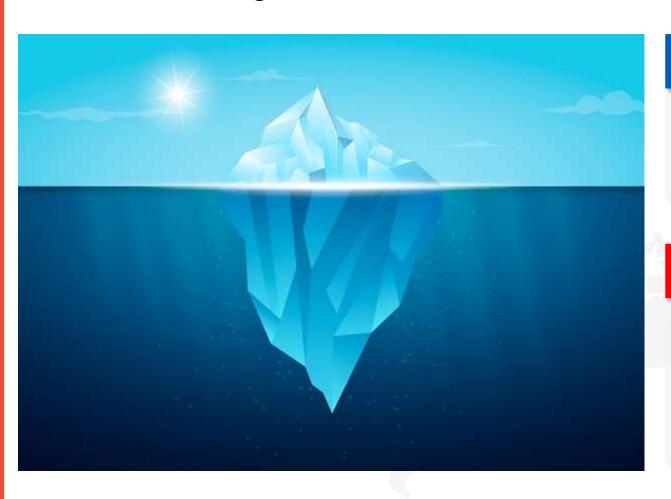


#### ■ The Cultural Iceberg



## Easy to See

Language, Food, Clothing, Literature, Greetings, Holidays and festivals, Folklore etc

## Not Easy to See

Beliefs, Manners, Family roles, Serf-concept, Work ethic, Core values, Interpretations, Humor, Gender roles, Body languages, Gestures, Beauty ideals, Aesthetics, Attitude to education, Thought patterns etc





## **Characteristics of the Tobacco Industry**

- Capital intensive equipment industry
- Monopoly and Oligopoly Market Structure

- Strong brand power and economies of scale are important
- Requires high technology and marketing, distribution, and sales capabilities

## Raw material procurement

- Requires a large amount of raw material purchase and aging process
- Requires expertise in securing raw materials

#### R&D

- Technology becomes important due to consumer needs and strengthened regulations
- Organic collaboration with marketing is required

#### **Production**

- Requires large-scale facilities
- Requires high-level quality control capabilities

#### Marketing

- Marketing investment and brand management are important
- Brand growth takes a long time

#### Sales

- Requires strong distribution network and sales force
- Entails high costs

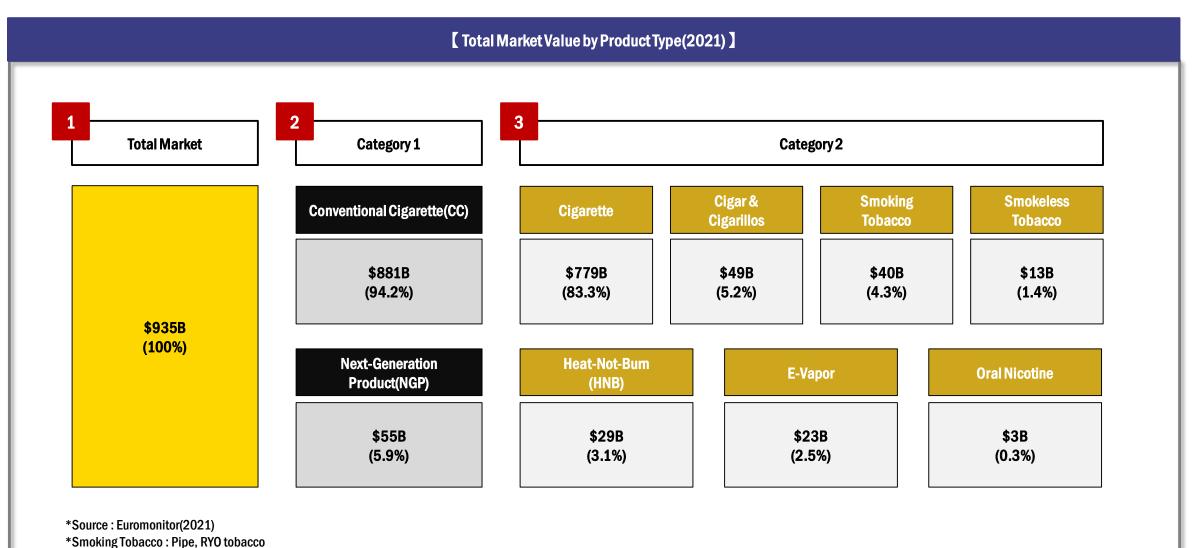
#### Service

- Responding to customer claims is very important
- Collaboration in each field is important

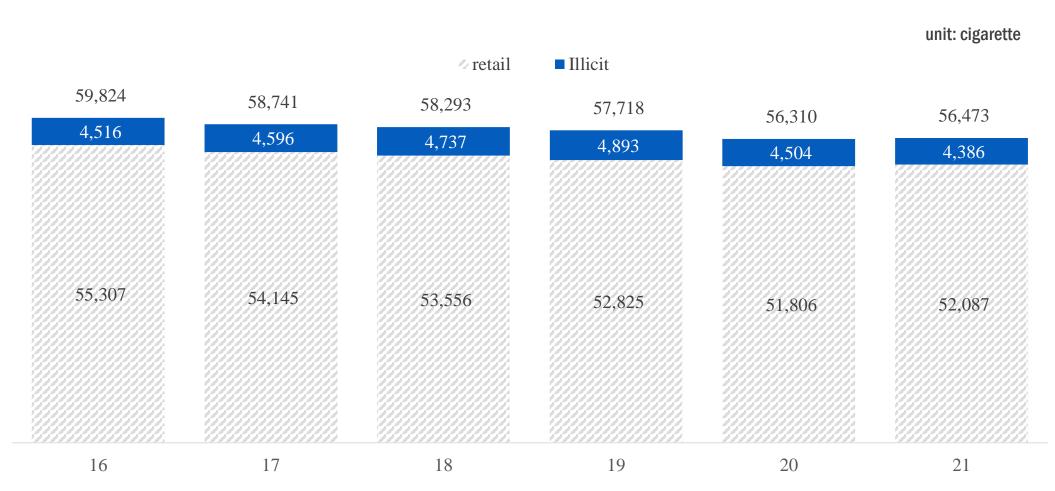


\*Smokeless Tobacco: Snuff, Chewing Tobacco

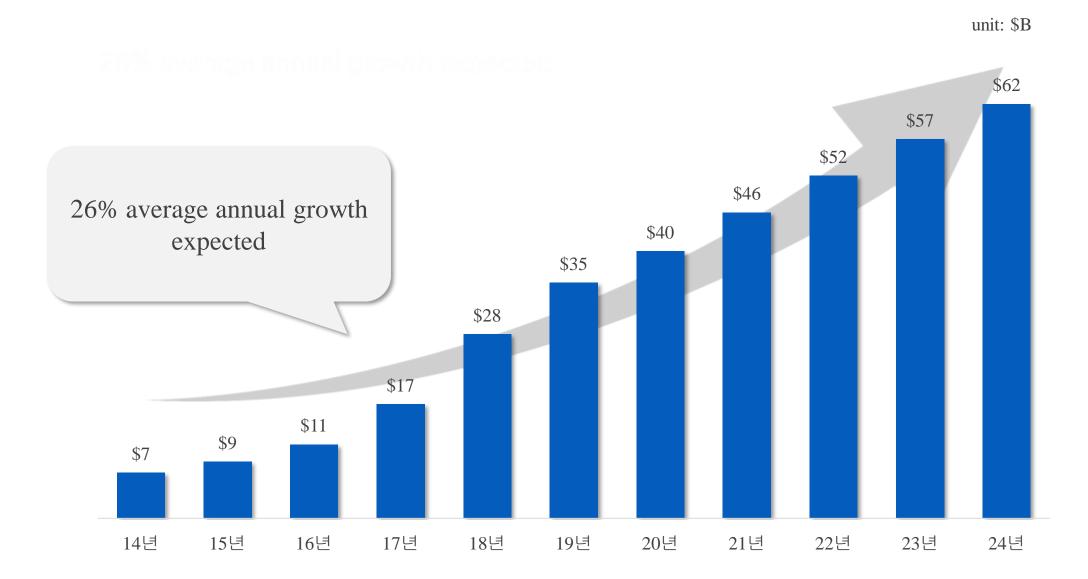
#### Global Smoking Population 1.3B(17%) / Annual Global Market Value \$965B(USD)



# The total market size is about 5.6 trillion cigarettes (declining trend after e-cigarettes)











## **Top 4 Tobacco Companies**



Philip Morris International









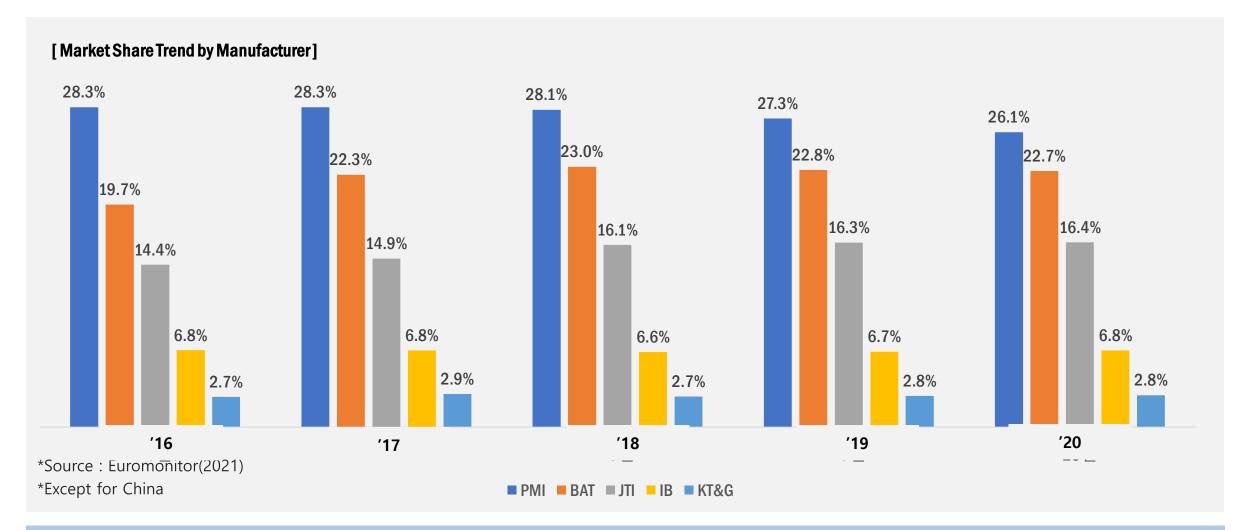
Imperial Brands







## Market Trend - Market Share Trend by Manufacturer



KT&G has about 3% of total market in Global cigarette market

